

# CANNON HILL DISTRICT NETBALL ASSOCIATION

# **MEMBER PROTECTION POLICY**

#### **Document Control**

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For this policy and other policies to be binding on clubs, their members and other relevant persons, they must be:

- formally incorporated or adopted into a club's constituent documents (being the Memorandum and Articles of Association; Constitution of a company; or the rules of an incorporated association) or the rules, regulations or by-Laws made under the constituent documents;
- be agreed to as part of a membership application, agreement, form, other contract with the Club, which relevant members and other persons intended to come within the scope of this policy are required to sign.

Commercial in confidence







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## **CANNON HILL DISTRICTS NETBALL ASSOCIATION**



# **MEMBER PROTECTION POLICY**

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## 1. Introduction

The Cannon Hill District Netball Association (CHDNA) mission is to ensure that members have the opportunity to participate in the sport of netball in a way that brings them good health, recognition, achievement, involvement, satisfaction, or other such outcomes that they seek.

# 2. Purpose of Our Policy

The main objective of our Member Protection Policy ("policy") is to maintain responsible behaviour and the making of informed decisions by members and other participants in this club. It outlines our commitment to a person's right to be treated with respect and dignity, and to be safe and protected from discrimination, harassment and abuse. Our policy informs everyone involved in our club of his or her legal and ethical rights and responsibilities and the standards of behaviour that are expected of them. It also covers the care and protection of children participating in our club's activities.

# 3. Who Our Policy Applies To

This policy applies to everyone involved in the activities of our club whether they are in a paid or unpaid/voluntary capacity and including:

- club committee members, administrators and other club officials;
- coaches and assistant coaches and other personnel participating in events and activities, including camps and training sessions;
- support personnel, including managers, physiotherapists, psychologists, masseurs, sport trainers and others;
- referees, umpires and other officials;
- athletes;
- · members, including any life members;
- parents;
- spectators; and

# 4. Extent of Our Policy

Our policy covers all matters directly and indirectly related to CHDNA and its activities. In particular, the policy governs unfair selection decisions and actions, breaches of our code of behaviour and behaviour that occurs at training sessions, in the club rooms, at social events organised or sanctioned by the club (or our sport), and on away and overnight trips. It also covers private behaviour where that behaviour brings our club or sport into disrepute or there is suspicion of harm towards a child or young person.

# 5. Club Responsibilities

We will:

- adopt, implement and comply with this policy;
- ensure that this policy is enforceable;
- publish, distribute and promote this policy and the consequences of any breaches of this policy;
- promote and model appropriate standards of behaviour at all times;
- deal with any complaints made under this policy in an appropriate manner;
- deal with any breaches of this policy in an appropriate manner;
- recognise and enforce any penalty imposed under this policy;
- ensure that a copy of this policy is available or accessible to all people and organisations to whom this
  policy applies;
- review this policy every 12-18 months; and



seek advice from and refer serious issues to relevant parties.

Serious issues include unlawful behaviour that involves or could lead to significant harm and includes criminal behaviour (e.g. physical assault, sexual assault, child abuse) and any other issues that our state or national bodies request to be referred to them.

# 6. Individual Responsibilities

Everyone associated with our club must:

- make themselves aware of the contents of this policy;
- comply with all relevant provisions of this policy, including the standards of behaviour outlined in this
  policy;
- consent to the screening requirements set out in this policy, and any state or territory Working with
  Children checks if the person holds or applies for a role that involves regular unsupervised contact with a
  child or young person under the age of 18, or where otherwise required by law;
- treat other people with respect;
- always place the safety and welfare of children above other considerations;
- be responsible and accountable for their behaviour; and
- follow the guidelines outlined in this policy if they wish to make a complaint or report a concern about possible child abuse, discrimination, harassment, bullying or other inappropriate behaviour; and
- comply with any decisions and/or disciplinary measures imposed under this policy.

# 7. Protection of Children

#### 7.1 Child Protection

CHDNA is committed to the safety and wellbeing of children and young people who participate in our clubs activities or use our services. We support the rights of the child and will act at all times to ensure that a child safe environment is maintained. We also support the rights and wellbeing of our staff and volunteers and encourage their active participation in building and maintaining a secure and safe environment for all participants.

CHDNA acknowledges the valuable contribution made by our staff, members and volunteers and we encourage their active participating in providing a safe, fair and inclusive environment for all participants.

#### 7.1.1: Identifying and Analysing Risks of Harm

CHDNA will develop and implement a risk management strategy, which includes a review of our existing child protection practices, to determine how child-safe our organisation is and to identify any additional steps we can take to minimise and prevent the risk of harm to children because of the action of an employee, volunteer or another person.

#### 7.1.2: Developing Codes of Conduct for Adults and Children

We will develop and promote a code of conduct that specifies standards of conduct and care we expect of adults when the deal and interact with children, particularly those in our care. We will also implement a code of conduct to promote appropriate behaviour between children.

The codes will clearly describe professional boundaries, ethical behaviour and unacceptable behaviour. (See Attachment 2)



#### 7.1.3: Choosing Suitable Employees and Volunteers

CHDNA will ensure that the organisation takes all reasonable steps to ensure that it engages the most suitable and appropriate people to work with children, especially those in positions that involve regular unsupervised contact with children. This may be achieved using a range of screening measures. Such measures will aim to minimise the likelihood of engaging (or retaining) people who are unsuitable to work with children.

CHDNA will ensure that Working with Children Checks and criminal history assessments are conducted for employees and volunteers working with children, where an assessment is required by law. If a criminal history report is obtained as part of the screening process, the CHDNA will ensure that the criminal history information is dealt with confidentially and in accordance with relevant legal requirements. (See Attachment 1.2)

#### 7.1.4: Support, Train, Supervise and Enhance Performance

The CHDNA will ensure that all our employees and volunteers who work with children have ongoing supervision; support and training. Our goal is to develop their skills and capacity and to enhance their performance so we can maintain a child-safe environment in our club.

# 7.1.5: Empower and Promote the Participation of Children In Decision-Making And Service Development

CHDNA will promote the involvement and participation of children and young people in developing and maintaining a child-safe environment in our club.

#### 7.1.6: Report and Respond Appropriately to Suspected Abuse and Neglect

CHDNA will ensure that employees and volunteers are able to identify and respond appropriately to children at risk of harm and that they are aware of their responsibilities under state laws to make a report if they suspect on reasonable ground that a child has be, or is being, abused or neglected (See Attachment 4).

In addition to any legal obligations, if any person believes that another person or organisation bound by this policy is acting inappropriately towards a child or is in breach of this policy they may make an internal complaint.

Please refer to our complaints procedure in section 10 of this policy.

Any person who believes a child is in immediate danger or in a life-threatening situation, should contact the police immediately.

## 7.2 Taking Images of Children

Images of children can be used inappropriately or illegally. We require that members, wherever possible, obtain permission from a child's parent or guardian before taking an image of a child that is not their own. We will also make sure that the parent or guardian understands how the image will be used.

To respect people's privacy, we do not allow camera phones, videos and cameras to be used inside changing areas, showers and toilets which we control or are used in connection with our club.

When using a photo of a child, we will not name or identify the child or publish personal information, such as residential address, email address or telephone number, without the consent of the child's parent or guardian. We will not provide information about a child's hobbies, interests, school or the like, as this can be used by paedophiles or other persons to "groom" a child.



We will only use images of children that are relevant to our club's activities and we will ensure that they are suitably clothed in a manner that promotes our club. We will seek permission from a child's parent or guardian before using their images.

# 8. Discrimination, Harassment and Bullying

Our club is committed to providing an environment in which people are treated fairly and equitably and that is, as far as practicable, free from all forms of discrimination, harassment and bullying.

We recognise that people may not be able to enjoy themselves or perform at their best if they are treated unfairly, discriminated against, harassed or bullied.

## 8.1 Discrimination

Unlawful discrimination involves the less favourable treatment of a person on the basis of one or more of the personal characteristics protected by State or Federal anti-discrimination laws.

Discrimination includes both direct and indirect discrimination:

- **Direct discrimination** occurs if a person treats, or proposes to treat, a person with a protected personal characteristic unfavourably because of that personal characteristic.
- Indirect discrimination occurs if a person imposes, or proposes to impose, a requirement, condition or practice that will disadvantage a person with a protected personal characteristic and that requirement, condition or practice is not reasonable.

For the purpose of determining discrimination, the offender's awareness and motive are irrelevant.

#### 8.2 Harassment

Harassment is any unwelcome conduct, verbal or physical, that intimidates, offends or humiliates another person and which happens because a person has a certain personal characteristic protected by State or Federal anti-discrimination legislation.

The offensive behaviour does not have to take place a number of times, a single incident can constitute harassment.

Sexual harassment is one type of harassment. Sexual harassment involves unwelcome conduct, remarks or innuendo of a sexual nature. It covers a wide range of behaviours and can be verbal, written, visual or physical. Sexual harassment is not limited to members of the opposite sex.

Every person is covered by the anti-discrimination laws that apply in their State as well as the Federal anti-discrimination laws.

The following is a list of all the personal characteristics that apply throughout Australia:

- gender;
- race, colour, descent, national or ethnic origin, nationality, ethno-religious origin, immigration;
- national extraction or social origin;
- marital status, relationship status, identity of spouse or domestic partner;
- pregnancy, potential pregnancy, breastfeeding;
- family or carer responsibilities, status as a parent or carer;
- age
- religion, religious beliefs or activities;
- political beliefs or activities;
- lawful sexual activity;
- sexual orientation and gender identity;
- profession, trade, occupation or calling;





- irrelevant criminal record, spent convictions;
- irrelevant medical record;
- member of association or organisation of employees or employers, industrial activity, trade union activity;
- physical features;
- disability, mental or physical impairment;
- defence service; and
- personal association with someone who has, or is assumed to have, any of these personal characteristics.

Legislation also prohibits:

- racial, religious, homosexual, transgender and HIV/AIDS vilification; and
- victimisation resulting from a complaint.

## 8.3 Bullying

CHDNA is committed to providing an environment that is free from bullying. We understand that bullying has the potential to result in significant negative consequences for an individual's health and wellbeing, and we regard bullying in all forms as unacceptable at our club.

Bullying is characterised by repeated, unreasonable behaviour directed at a person, or group of persons, that creates a risk to health and safety. Bullying behaviour is that which a reasonable person in the circumstances would expect to victimise, humiliate, undermine, threaten, degrade, offend or intimidate a person. Bullying behaviour can include actions of an individual or group.

Whilst generally characterised by repeated behaviours, one-off instances can amount to bullying.

The following types of behaviour, where repeated or occurring as part of a pattern of behaviour, would be considered bullying:

- verbal abuse including shouting, swearing, teasing, making belittling remarks or persistent unjustified criticism;
- excluding or isolating a group or person;
- spreading malicious rumours; or
- psychological harassment such as intimidation.

Bullying includes cyber-bulling which occurs through the use of technology. New technologies and communication tools, such as smart phones and social networking websites, have greatly increased the potential for people to be bullied though unwanted and inappropriate comments. We will not tolerate abusive, discriminatory, intimidating or offensive statements being made online.

If any person believes they are being, or have been, bullied by another person or organisation bound by this policy, he or she may make a complaint. (Refer to Item 10 of this policy.)

# 9. Inclusive practices

Our club is welcoming and we will seek to include members from all areas of our community.

The following are examples of some of our inclusive practices.

## 9.1 People with a disability

The CHDNA will not discriminate against any person because they have a disability. Where it is necessary, we will make reasonable adjustments (e.g. modifications to equipment and rules) to enable participation.



## 9. 2 People from diverse cultures

We will support, respect and encourage people from diverse cultures and religions to participate in our club and where possible we will accommodate requests for flexibility (e.g. modifications to uniforms).

## 9.3 Sexual & Gender Identity

All people, regardless of their sexuality or gender identity, are welcome at our club. We strive to provide a safe environment for participation and will not tolerate any form of discrimination or harassment because of a person's sexuality or gender identity.

## 9.4 Pregnancy

CHDNA is committed to treating pregnant women fairly and to removing any unreasonable barriers to their full participation in our club's activities. We will not tolerate any discrimination or harassment against pregnant women.

We will take reasonable care to ensure the continuing safety, health and wellbeing of pregnant women. We will advise pregnant women that there may be risks involved with their continuing participation in sport, and we will encourage them to obtain medical advice about those risks. Pregnant women should be aware that their own health and wellbeing, and that of their unborn child, is of utmost importance in their decision-making about the extent they choose to participate in our sport.

We encourage all pregnant women to talk with their medical advisers, make themselves aware of the facts about pregnancy in sport and ensure that they make informed decisions about their participation in our sport. Pregnant women should make these decisions themselves, in consultation with their medical advisers and in discussion with CHDNA. We will only require pregnant women to sign a disclaimer in relation to their participation in our sport whilst they are pregnant if all other participants are required to sign one in similar circumstances. We will not require women to undertake a pregnancy test.

If a pregnant woman believes she is being, or has been, harassed or discriminated against by another person bound by this policy, she may make a complaint (see section 10).

# 10. Responding to Complaints

## 10.1 Complaints

Our club takes all complaints about on and off-field behaviour seriously. Our club will handle complaints based on the principles of procedural fairness, and ensure:

- all complaints will be taken seriously;
- the person making the complaint (complainant) will be given full details of what is being alleged against them and have the opportunity to respond to those allegations;
- irrelevant matters will not be taken into account;
- decisions will be unbiased; and
- any penalties imposed will be reasonable.

If the complaint relates to suspected child abuse, sexual assault or other criminal activity, then our club may need to report the behaviour to the police and/or relevant government authority.



## 10.2 Complaint Handling Process

When a complaint is received by our club, the person receiving the complaint (e.g. President, Member Protection Information Officer) will:

- listen carefully and ask questions to understand the nature and extent of the concern;
- ask what the complainant how they would like their concern to be resolved and if they need any support;
- explain the different options available to help resolve the complainant's concern;
- inform the relevant government authorities and/or police, if required by law to do so; and
- where possible and appropriate, maintain confidentiality but not necessarily anonymity.

Once the complainant decides on their preferred option for resolution, the club will assist, where appropriate and necessary, with the resolution process. This may involve:

- supporting the person complaining to talk to the person being complained about;
- bringing all the people involved in the complaint together to talk objectively through the problem (this could include external mediation);
- gathering more information (e.g. from other people that may have seen the behaviour);
- seeking advice from our district, regional, state and/or national body or from an external agency (e.g. State Department of Sport or anti-discrimination agency);
- referring the complainant to an external agency such as a community mediation centre, police or anti-discrimination agency.

# 10.3 Disciplinary Sanctions

Our club may take disciplinary action against anyone found to have breached our policy or made false and malicious allegations. Any disciplinary measure imposed under our policy must:

- be applied consistent with any contractual and employment rules and requirements;
- be fair and reasonable;
- be based on the evidence and information presented and the seriousness of the breach; and
- be determined by our constituent documents, by Laws and the rules of the game.

Possible sanctions that may be taken include:

- a direction that the individual make verbal and/or written apology;
- counselling of the individual to address behaviour;
- withdrawal of any awards, placings, records, achievements bestowed in any tournaments, activities or events held or sanctioned by our club;
- suspension or termination of membership, participation or engagement in a role or activity;
- de-registration of accreditation for a period of time or permanently;
- loss of ladder points for the team;
- a fine; or
- any other form of discipline that our club considers reasonable and appropriate.

#### 10.4 Appeals

The complainant or respondent may be entitled to lodge an appeal against a decision made in relation to a complaint (including a decision where disciplinary sanctions are imposed by our club) to our executive. Appeals must be based on any right of appeal provided for in the relevant constituent documents, rules, regulations or by laws.



# 11. Health and Safety

## 11.1 Incident and Injury Policy

All injuries occurring within the CHDNA boundaries during events in which the association is involved must be reported to the first aid officer at the time of injury who will complete an injury report. All incidents occurring within the CHDNA boundaries during events in which the association is involved must be reported to the management committee through email at play@cannonhillnetball.com within 48 hours of the incident.

### 11.2 Blood Policy

If any participant bleeds during CHDNA activities, those activities must cease until all contacted facilities and equipment have been cleaned or replaced. This includes any clothing, netballs and playing surfaces which have come into contact with blood.

## 11.3 Dog Policy

CHDNA does allow dogs on our leased grounds with the following conditions:

- They are on leash at all times
- When restrained they are unable to access any concrete areas of the grounds
- The dog is under control of a non-playing adult at all times
- The dog does not cause disruption to games, or any other attendee at the grounds

CHDNA reserves the right to ask dogs and their owners to leave the grounds at any time if there are any concerns of safety or intimidation or if the above policy requirements are not being followed.

## 11.4 Drug and Alcohol Policy

CHDNA is totally opposed to the use of any illicit drugs. The use of any illicit drugs is prohibited within the association's boundaries and during any association related events.

CHDNA recognises that consumption of alcohol is not appropriate during the conduct of sporting activities.

#### 11.5 Smoking Policy

Smoking is prohibited within the CHDNA boundaries and 5 metres beyond our boundary at all times. CHDNA understands the harmful effects of smoking on health, fitness and performance in sport.

## 11.6 Sun Safe Policy

CHDNA promotes the use of measure to protect participants form the sun during training and competitions held during the day. The association encourages the use of high protection sunscreen whilst participating in sport during the day; however, the responsibility of ensuring each participant is adequately protected by the sun lies with each individual and/or, in the case of children, their parents or guardians.

#### 11.3 Hold-Up Policy

In the event of armed hold up or other extreme event at the association such as entry by an armed intruder, no action will be taken to jeopardise the safety of those present.

During any such event, all requests made by the perpetrator(s) will be followed and no individual will attempt to alleviate the situation 'on the spot'. The appropriate authorities will be contacted as soon as possible



# **Attachment 1.1: MEMBER PROTECTION DECLARATION**

CHDNA has a duty of care to all those associated with our club and to the individuals and organisations to whom this policy applies. As a requirement of our Member Protection Policy, we must enquire into the background of those who undertake any work, coaching or regular unsupervised contact with people under the age of 18 years.

l (name) of
(address) born/
sincerely declare:
I do not have any criminal charge pending before the courts.
I do not have any criminal convictions or findings of guilt for sexual offences, offences related to children or acts o
violence or narcotics.
I have not had any disciplinary proceedings brought against me by an employer, sporting organisation or similar body involving child abuse, sexual misconduct or harassment, other forms of harassment or acts of violence or narcotics.
To my knowledge there is no other matter that the club may consider to constitute a risk to its members,
employees, volunteers, athletes or reputation by engaging me.
5. I will notify the President of the club immediately upon becoming aware that any of the matters set out in
clauses 1 to 4 above has changed.
Declared in the State/Territory of
on/(date) Signature
Parent/Guardian Consent (in respect of a person under the age of 18 years)  I have read and understood the declaration provided by my child. I confirm and warrant that the contents of the declaration provided by my child are true and correct in every particular.
Name:
Signature:
Date:



# Attachment 1.2: WORKING WITH CHILDREN CHECK REQUIREMENTS

Working with Children Checks aim to create a child-safe environment and to protect children and young people involved in our sport from physical and sexual harm.

They assess the suitability of people to work with children and young people and can involve:

- criminal history checks;
- signed declarations;
- · referee checks; and
- other relevant background checks to assess a person's suitability to work with children and young people.

Working with Children Check requirements vary across Australia. <u>Fact Sheets</u> for each state and territory are available on the Play by the Rules website: <u>www.playbytherules.net</u>

Detailed information, including the forms required to complete a Working with Children Check, are available from the relevant agencies in each state and territory.

#### Queensland

Contact the Queensland Government Blue Card Services

Website: www.bluecard.qld.gov.au

Phone: 1800 113 611

#### Travelling to other states or territories

It is important to remember that when travelling to other states or territories, representatives of sporting organisations must comply with the legislative requirements of that particular state or territory.

In certain jurisdictions, temporary, time limited exemptions from working with children checks may be available for interstate visitors with a Working with Children Check in their home state.

The laws providing interstate exemptions are not consistent across Australia.

If an employee or volunteer for your club is travelling interstate to do work that would normally require a working for children check, you will need to check the relevant requirements of that state or territory.



# Attachment 2: CODES OF BEHAVIOUR

CHDNA expects that persons in all areas of netball participation adhere to <u>Netball Australia Code of Behaviours</u>. A Code of behaviour is intended to be the minimum standard for anyone involved in sport

- operate within the rules and spirit of the sport, promoting fair play over winning at any cost
- Encourage and support opportunities for people to learn appropriate behaviours and skills.
- Support opportunities for participation in all aspects of the sport.
- Treat each person as an individual.
- Display control and courtesy to all involved with the sport.
- Respect the rights and worth of every person regardless of their gender, ability, cultural background or religion.
- Respect the decision of officials, coaches and administrators in the conduct of the sport.
- Wherever practical, avoid unaccompanied and unobserved one-on-one activity (when in a supervisory capacity or where a power imbalance will exist) with people under the age of 18.
- Adopt appropriate and responsible behaviour in all interactions.
- Adopt responsible behaviour in relation to alcohol and other drugs.
- Act with integrity and objectivity; and accept responsibility for your decisions and actions.
- Ensure your decisions and actions contribute to a safe environment.
- Ensure your decisions and actions contribute to a harassment-free environment.
- Do not tolerate harmful or abusive behaviours.

#### **Athletes**

- Give your best at all times.
- Participate for your own enjoyment and benefit.

#### Coaches

- Place the safety and welfare of the athletes above all else.
- Help each person (athlete, official, etc) reach their potential. Respect the talent. Developmental stage and goals of each person and compliment and encourage with positive and supportive feedback
- Any physical contact with a person should be appropriate to the situation and necessary for the person's skill development..
- Be honest and do not allow your qualifications to be misrepresented.

#### Officials

- Place the safety and welfare of the athletes above all else.
- Be consistent and impartial when making decisions.
- Address unsporting behaviour and promote respect for all people.

#### **Administrators**

- Act honestly, in good faith and in the best interests of the sport as a whole.
- Ensure that any information acquired or advantage gained from the position is not used improperly.
- Conduct your responsibilities with due care, competence and diligence.
- Do not allow prejudice, conflict of interest or bias to affect your objectivity.

#### **Parents**

- Encourage children to participate and have fun.
- Focus on the child's effort and performance rather than the winning or losing.
- Never ridicule or yell at a child for making a mistake or losing a competition.

#### **Spectators**

- Respect the performances and efforts of all people.
- Reject the use of violence in any form, whether it is by spectators, coaches, officials or athletes.



# Attachment 3: DUTY STATEMENTS

The Cannon Hill Districts Netball Association (CHDNA) Executive and Committee members must abide by:

- CHDNA constitution / policies
- Leasing arrangements of the Brisbane City Council (BCC)
- Relevant state/national legislation eg: National Privacy Principle and Act

These elected roles are provided in a voluntary capacity and are unpaid positions. Codes of Behaviour must be adhered to by all Executive and Committee members as per the Australian Sports Commission Ethics in Sport.

#### **Executive Committee**

#### **President:**

The President has a strategic role to play in representing the vision and purpose of the organisation. The President ensures that the executive committee functions properly, that there is full participation at meetings, all relevant matters are discussed and that effective decisions are made and carried out.

#### **Key Duties:**

- Ensure the executive committee functions properly
- To plan and run meetings in accordance to the governing document(s).
- To ensure matters are dealt with in an orderly, efficient manner.
- To bring impartiality and objectivity to meetings and decision-making.
- To facilitate change and address conflict within the committee.
- To review governance performance and skills.
- To plan for recruitment and renewal of the Executive Committee.
- Ensure all necessary tasks of the day to day running of the activities of the club are carried out
- Ensure the organisation is managed effectively
- To liaise with the government Bodies, as appropriate, to keep an overview of the organisation's affairs.
- To co-ordinate the committee to ensure responsibilities for particular aspects of management (e.g. personnel matters, financial control etc) are met and specialist expertise is employed as required.
- To facilitate change and address conflict within the organisation in conjunction with the executive committee
- Submit an annual report
- Act as a signatory for the club for all legal and financial purposes
- Provide support and supervision
- To sit on appointment and final appeal grievance panels, as appropriate.
- To sit on appraisal, recruitment and disciplinary panels as required.
- Represent the organisation
- To communicate effectively the vision and purpose of the organisation.
- To advocate for and represent the organisation at external meetings and events.
- To be aware of current issues that might affect the organisation.

### Desirable Attributes (not compulsory):

- Be able to raise concerns with the Executive committee as they arise
- Good leadership skills.
- Good communication and interpersonal skills.
- Impartiality, fairness and the ability to respect confidences.
- Ability to ensure decisions are taken and followed-up.
- Good record keeping.
- Tact and diplomacy.
- Understanding of the committee roles and responsibilities





- Experience of organisational and people management.
- Prior knowledge of the operating environment of an Association.

Share of Executive Committee Workload: 30%

#### Vice President:

The Vice-President deputised for the President and assist in the fulfillment of club administrative functions. Key Duties:

- To be prepared to step into the Presidents role should the President be unable to fulfil their duties
- Ensure the clubs activities are in accordance with the club's constitution
- Ensure the clubs procedures and documents are in order
- · Fulfil other duties that the committee may request
- To sit on appointment and final appeal grievance panels, as appropriate.
- To sit on appraisal, recruitment and disciplinary panels as required.
- To communicate effectively the vision and purpose of the organisation.

#### Desirable Attributes (not compulsory):

- Good leadership skills.
- Good communication and interpersonal skills.
- Impartiality, fairness and the ability to respect confidences.
- Ability to ensure decisions are taken and followed-up.
- Good record keeping.
- Tact and diplomacy.
- Understanding of the committee roles and responsibilities
- Experience of organisational and people management.
- Prior knowledge of the operating environment of an Association.

Share of Executive Committee Workload: 30%

#### **Treasurer**

The overall role of a treasurer is to maintain an overview of the organisation's financial affairs, ensuring its viability and ensuring that proper financial records and procedures are maintained. The role and person specification are summarised below.

#### General financial oversight

- To oversee and present budgets, accounts and financial statements.
- To liaise with designated committee members and shareholders about financial matters.
- To ensure that appropriate accounting procedures and controls are in place.
- To ensure compliance with relevant legislation e.g. Companies and Association legislation.
- To ensure any recommendations of the auditors are implemented.
- To ensure accounts meet the conditions of contractual agreements with external agencies such as funders and statutory bodies.
- Act as an authorised signatory for the club bank account and monitor the account in particular to payments made.

#### Financial planning and reporting

- To present financial reports to the committee.
- To make a presentation of the accounts at the annual general meeting (AGM).
- To advise on the organisation's reserves policy and investment policy.
- To advise on the financial implications of the organisation's strategic and operational plans.
- To advise on the fundraising strategy of the organisation.





- To ensure that there is no conflict between any investment held and the aims and objects of the charity.
- Distribute, collect and lodge all club membership forms and monies in conjunction with the executive committee

#### Other

- To chair meetings of the Finance Sub-Committee (if implemented).
- To sit on appraisal, recruitment and disciplinary panels as required.

#### Desirable Attributes (not compulsory):

- Organisational ability
- Experience of financial control and budgeting.
- Good communication and interpersonal skills.
- A willingness to be contacted on an ad hoc basis.
- Ability to ensure decisions are taken and followed-up.
- Impartiality, fairness and the ability to respect confidences.
- Approachable and sensitive to the feelings of others.
- Well organised and an eye for detail.
- Ability to work well with the President.
- Good record keeping.

Share of Executive Committee Workload: 30%

#### Secretary:

The role of the secretary is to support the President in ensuring the smooth functioning of the Executive Committee. The Secretary's tasks include:

- Ensure Responsible Administration
- To prepare agendas in consultation with the President
- To circulate agendas and any supporting papers in good time.
- To receive agenda items from other committee members.
- To check that quorum is present.
- To minute meetings and circulate the draft minutes to all committee members.
- To check that committee members and staff have carried out action(s) agreed.
- To circulate agendas and minutes of the annual general meeting (AGM) and any special or extraordinary general meetings.
- To ensure up-to-date records are kept of committee membership.
- Convene all meeting, book venue and send out meeting invites.

#### Other Duties

• To sit on appraisal, recruitment and disciplinary panels as required.

#### Desirable Attributes (not compulsory):

- Organisational ability.
- Minute-taking experience (if this is not being delegated to staff).
- Good communication and interpersonal skills.
- Impartiality, fairness and the ability to respect confidences.
- Approachable and sensitive to the feelings of others.
- Well organised and an eye for detail.
- Ability to work well with the president.
- Good record keeping.



Share of Executive Committee Workload: 10%

#### **General Committee**

#### Assistant Treasurer:

Prepare and lodge weekly banking Reconciliation of POS financial records at the end of each event Maintain accurate financial records Support the Treasurer as needed

#### **Results Fixtures Co-ordinator:**

Preparing score cards
Updating ladders
Recording results form games
Reconciling score cards and attendance to club records
Manage and liaise with first aid providers

#### Social Media Co-ordinator

Regularly update CHDNA's social media channels Ensure weekly draws and full in posts are uploaded in a timely manner Post relevant information and news for members as required

#### **Umpires Convenor**

Manage and roster umpires
Mediate between players and umpires when needed
Organise coaching for umpires when needed
Manage umpire payments

#### **Inventory Co-ordinator**

Stocktake of canteen supplies
Ensuring stock levels are adequate
Ordering of stock of balls, bibs, canteen, stationary, cleaning products and ice
Ordering of food for special events (such as grand finals)

#### **Trophies and Awards Co-ordinator**

Organising engraving of perpetual trophies and awards at the end of each season Ordering of new trophies/awards as required Maintaining the display of trophies/awards

#### Maintenance Co-Ordinator

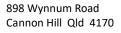
Attend to any maintenance issues brought to the attention of the committee Co-ordinate contractors or trades as required Regularly Monitor club facilities for maintenance

#### **General Committee Member**

Attend 75% of committee meetings
Participate in committee discussions
Commit to the overall goals of the club
Assist in the running of day to day activities of the club
Willing to assist in ad hoc projects / responsibilities







# Attachment 4: REPORTING REQUIREMENTS AND DOCUMENTS

#### **RECORD OF COMPLAINT**

Name of person receiving complaint				Date:	/	/
Complainant's Name				I.		
	? Over 18		🛚 Under 18			
Complainant's contact	Phone:					
details	Email:					
Complainant's role/status	? A	dministrator (	volunteer	)		?
in Club						Parent
	Athlete/player		Spectator			raiciit
	② Coach/Assistant	· Coach	<ul><li>Support Pers</li></ul>	sonnel		
			② Other	, o i i i c i		
	☑ Official	,				
Name of person						
complained about	? Over 18		🛚 Under 18			
Person complained about	? A	dministrator (	volunteer	)		?
role/status in Club		,	`	,		Parent
	1 Athlete/player		1 Chartatar			raiciit
	<ul><li>Athlete/player</li><li>Coach/Assistant</li></ul>	· Coach	<ul><li>Spectator</li><li>Support Person</li></ul>	sonnel		
	<ul><li>Employee (paid</li></ul>		② Other	Johner		
	② Official	,				
Location/event of alleged						
issue						
Description of alleged issue						
Nature of complaint	? Harassment or	Discrimination				
(category/basis/grounds)	Sexual/sexist	Selection dispute	② Coachi	ing method	S	
	☐ Sexuality	Personality clash		_		
Can tick more than one box	Race	Bullying	② Physica	al abuse		
	Religion	<ul><li>Disability</li></ul>	? ② Victim			
	☐ Pregnancy	Child Abuse	② Unfair	decision		

## **CANNON HILL DISTRICTS NETBALL ASSOCIATION**







Version	1	

What they want to happen to fix issue  Information provided to them  Resolution and/or action taken  Follow-up action		<del>-</del>
Information provided to them  Resolution and/or action taken	What they want to happen	
Information provided to them  Resolution and/or action taken	to fivisous	
Resolution and/or action taken	to fix issue	
Resolution and/or action taken		
Resolution and/or action taken	1.6	
Resolution and/or action taken	information provided to	
Resolution and/or action taken	them	
taken		
taken	Resolution and/or action	
Follow-up action	taken	
Follow-up action		
Follow-up action	Follow up action	
	Follow-up action	
<del></del>		

E: play@cannonhillnetball.com

Cannon Hill Districts Netball Association PO BOX 158 Cannon Hill Qld 4170



# PROCEDURE FOR HANDLING ALLEGATIONS OF CHILD ABUSE

If you believe a child is in immediate danger or a life-threatening situation, contact the Police immediately on 000.

Fact sheets on reporting allegations of child abuse in different states and territories are available at www.playbytherules.net.au

We will treat any allegation of child abuse or neglect promptly, seriously and with a high degree of sensitivity.

All people working with CHDNA in a paid or unpaid capacity have a duty to report any concerns to the appropriate authorities, following the steps outlined below.

#### Step 1: Receive the allegation

If a child or young person raises with you an allegation of child abuse or neglect that relates to them or to another child, it is important that you listen, stay calm and be supportive.

Do	Don't
Make sure you are clear about what the child has told	Do not challenge or undermine the child
you	
Reassure the child that what has occurred is not his or	Do not seek detailed information, ask leading
her fault	questions or offer an opinion.
Explain that other people may need to be told in	Do not discuss the details with any person other than
order to stop what is happening.	those detailed in these procedures.
Promptly and accurately record the discussion in	Do not contact the alleged offender.
writing.	

#### Step 2: Report the allegation

Immediately report any allegation of child abuse or neglect, or any situation involving a child at risk of harm, to the police and/or the relevant child protection agency. You may need to make a report to both.

Contact the relevant child protection agency or police for advice if there is <u>any</u> doubt about whether the allegation should be reported.

If the allegation involves a person to whom this policy applies, then also report the allegation to the President of CHDNA so that he or she can manage the situation.

### Step 3: Protect the child and manage the situation

The President will assess the immediate risks to the child and take interim steps to ensure the child's safety and the safety of any other children. This may include redeploying the alleged offender to a position where there is no unsupervised contact with children, supervising the alleged offender or removing/suspending him or her until any investigations have been concluded. Legal advice should be sought before any interim steps are made.



The President will consider what services may be most appropriate to support the child and his or her parent/s.

The President will consider what support services may be appropriate for the alleged offender.

The President will seek to put in place measures to protect the child and the alleged offender from possible victimisation and gossip.

#### Step 4: Take internal action

At least three different investigations could be undertaken to examine allegations that are made against a person to whom this policy applies, including:

- a criminal investigation (conducted by the police)
- a child protection investigation (conducted by the relevant child protection agency)
- a disciplinary or misconduct inquiry/investigation (conducted by CHDNA).

CHDNA will assess the allegations and determine what action should be taken in the circumstances. Depending on the situation, action may include considering whether the alleged offender should return to his or her position, be dismissed, banned or suspended or face other disciplinary action.

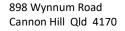
If disciplinary action is undertaken, we will follow the procedures set out in Clause 10 of our Member Protection Policy.

Where required we will provide the relevant government agency with a report of any disciplinary action we take.

#### Contact details for advice or to report an allegation of child abuse

Australian Capital Territory  ACT Police  Non-urgent police assistance Ph: 131 444  www.afp.gov.au	Office for Children, Youth and Family Services <a href="http://www.communityservices.act.gov.au/ocyfs/reporting-child-abuse-and-neglect">http://www.communityservices.act.gov.au/ocyfs/reporting-child-abuse-and-neglect</a> Ph: 1300 556 729
New South Wales New South Wales Police	Department of Family and Community Services
Non-urgent police assistance Ph: 131 444 www.police.nsw.gov.au	www.community.nsw.gov.au Ph: 132 111
Northern Territory	
Northern Territory Police Non-urgent police assistance Ph: 131 444 www.pfes.nt.gov.au	Department of Children and Families  www.childrenandfamilies.nt.gov.au  Ph: 1800 700 250
Queensland	
Queensland Police Non-urgent police assistance Ph: 131 444 www.police.qld.gov.au	Department of Communities, Child Safety and Disability Services  www.communities.qld.gov.au/childsafety Ph: 1800 811 810









South Australia South Australia Police Non-urgent police assistance Ph: 131 444 www.sapolice.sa.gov.au	Department for Education and Child Development <a href="https://www.families.sa.gov.au/childsafe">www.families.sa.gov.au/childsafe</a> Ph: 131 478
Tasmania Tasmania Police Non-urgent police assistance Ph: 131 444 www.police.tas.gov.au	Department of Health and Human Services <a href="https://www.dhhs.tas.gov.au/children">www.dhhs.tas.gov.au/children</a> Ph: 1300 737 639
Victoria Victoria Police Non-urgent police assistance Ph: (03) 9247 6666 www.police.vic.gov.au	Department of Human Services  www.dhs.vic.gov.au Ph: 131 278
Western Australia Western Australia Police Non-urgent police assistance Ph: 131 444 www.police.wa.gov.au	Department for Child Protection and Family Support  www.dcp.wa.gov.au  Ph: (08) 9222 2555 or 1800 622 258



# **CONFIDENTIAL RECORD OF CHILD ABUSE ALLEGATION**

Before completing, ensure the procedures outlined in *Procedure for Handling Allegations of Child Abuse* have been followed and advice has been sought from the relevant government agency and/or police.

Complainant's Name (if other than the child)			Date Formal Complaint Received: / /
Role/status in sport			Received: / /
Child's name			Ago:
Child's address			Age:
Person's reason for			
suspecting abuse			
(e.g. observation, injury,			
disclosure)			
Name of person			
complained about			
Role/status in sport	☐ Administrator (volunteer)	☐ Parent	
	☐ Athlete/player	☐ Spectator	
	☐ Coach/Assistant Coach	☐ Support Per	rsonnel
	☐ Employee (paid)	□ Other	
	☐ Official		
Witnesses	Name (1):		
(if more than 3 witnesses,	Contact details:		
attach details to this form)	Name (2):		
	Contact details:		
	Name (3):		
	Contact details:		
Interim action (if any)			
taken (to ensure child's			
safety and/or to support needs of person			
complained about)			
Police contacted	Who:		
Tonce contacted	When:		
	Advice provided:		
	The state of the		
Government agency	Who:		
contacted	When:		
	Advice provided:		
President and/or MPIO	Who:		
contacted	When:		
Police and/or government	Finding:		
agency investigation	Tillianig.		
agency intestigation			





Internal investigation (if any)	Finding:	
Action taken		
Completed by	Name: Position: Signature:	/ /
Signed by	Complainant (if not a child)	

This record and any notes must be kept in a confidential and safe place and provided to the relevant authorities (police and government) should they require them.